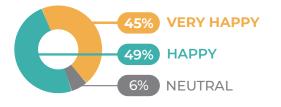


## Improving Patient Satisfaction

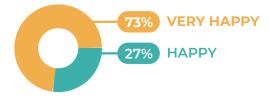
Overall, **how satisfied were you** with your recent Telemedicine Infectious Diseases visit?



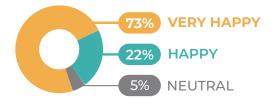
The Infectious Diseases doctor explained things in a way that was **easy to understand**.



The Infectious Disease doctor **spent enough time with you** and provided the attention needed.



How likely would you be willing to be cared for by an infectious disease doctor **using telemedicine again?** 



**Rate your comfort level** with the Telepresenter nurse assisting with the exam during the telemedicine visit.



I felt very comfortable with the doctor; they answered all of my questions."

He explained my situation very well. I felt very comfortable with him. He gave me hope and options as to future treatment. A very personable man. I am extremely impressed."

Very patient and caring. Thank you.

Very pleasant and gave me hope. Very knowledgeable.<sup>19</sup>

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