

# The ID Physician is Out: Are Remote ID E-consults an Effective Substitute?

Sui Kwong Li MD<sup>1,2</sup>, Carolyn Fernandes MD<sup>1,2</sup>, Sowmya Nanjappa MD<sup>1,2</sup>, Sarah Burgdorf MD PhD<sup>1,2</sup>, Vidya Jagadeesan MD<sup>1,2</sup>, Bettina Knoll MD<sup>1,2</sup>, Shanza Khan MD<sup>1,2</sup>, Nupur Gupta DO MPH<sup>1,2</sup>, John W. Mellors MD<sup>1,2</sup>, Rima Abdel-Massih MD<sup>1,2</sup>

¹Division of Infectious Diseases, University of Pittsburgh Medical Center; ²Infectious Disease Connect, Inc.



## **OBJECTIVE**

- Determine whether ID e-consults can be an effective substitute for in-person ID care
- Establish baseline data for outcomes related to ID e-consults

#### **BACKGROUND**

- Telemedicine (TM) can provide specialty ID care for remote and underserved areas.
- However, the need for dedicated audio-visual equipment, secure and stable internet connectivity, and local staff to assist with the consultation has limited wider implementation of synchronous TM.
- ID e-consults (electronic consultations or asynchronous TM) are an alternative, but data are limited on their effectiveness, especially patient outcomes.

### **METHODS**

- In the setting of the COVID-19 pandemic and lack of in-person ID physician coverage, we performed ID e-consults at a 380-bed tertiary care hospital in Blair County, PA.
- We performed retrospective chart reviews of 121 patients initially evaluated by ID e-consults between April 2020 and July 2020.
- Follow-up visits were also conducted via e-consults with or without direct phone calls with the patient.
- Key patient outcomes assessed were length of stay (LOS), disposition, 30-day mortality from initial ID e-consult and 30-day readmission post-discharge

#### RESULTS

Table 1. Clinical Characteristics (n=121)	
Age, mean (SD), y	61.2 (16.7)
Gender, No. (%)	÷
• Female	50 (41.3)
• Male	71 (58.7)
Race, No. (%)	
• White	115 (95.0)
• Other	6 (5.0)
BMI, mean (SD)	31.5 (8.6)
Immunocompromised State, No. (%)	21 (17.4)
• Immunosuppressive Agents*	5 (4.1)
Solid Tumor	11 (9.1)
Hematologic Malignancy	5 (4.1)
Charlson Comorbidity Index Score, mean (SD)	4.8 (3.0)
Hospitalization during previous 6 months, No. (%)	
• Yes	57 (47.1)
• No	64 (52.9)
ICU status at the time of e-consult, No. (%)	
• Yes	13 (10.7)
• No	108 (89.3)

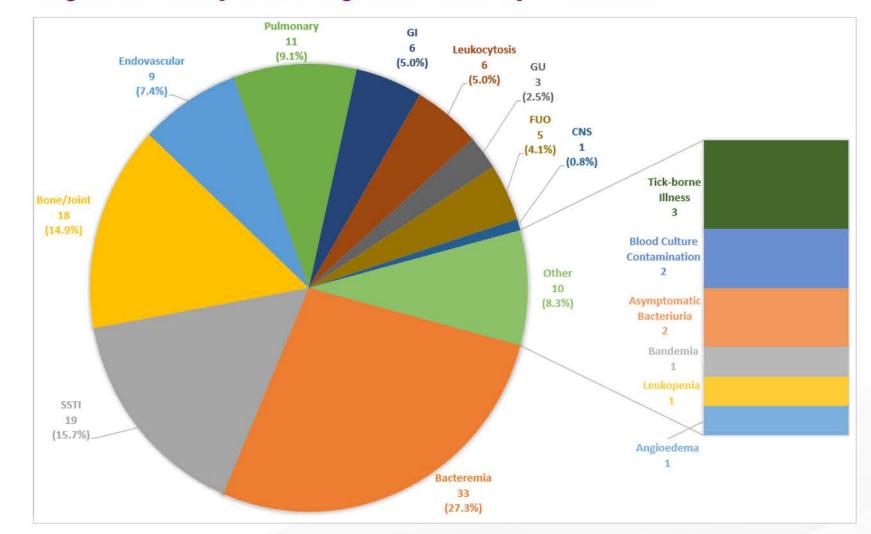
*Apremilast, Dasatinib, Etanercept	t, Infliximab,
Rituximab, or Prednisone >10 mg/	day

Table 2. Outcomes	
Length of stay, mean (SD), d	
• Total	11 (9)
Post initial ID e-consult	7 (8)
Disposition, No. (%)	
• Home	59 (48.7)
Post-acute rehabilitation facility	45 (37.2)
Left against medical advice	7 (5.8)
Hospice	3 (2.5)
Hospital transfer	3 (2.5)
Index stay mortality	4 (3.3)
Death within 30 d of ID e-consult, No. (%)	5 (4.1)
Readmission within 30 d post- discharge, No. (%)	31 (25.6)
Readmission within 30 d related to initial infection, No. (%)	17 (14.0)

### **KEY FINDINGS**

- Average total LOS post-initial ID e-consult was 7 days and the majority of patients (85%) were discharged to home or a skilled nursing facility.
- Rates of hospital transfer following ID e-consults and readmission within 30 days related to initial infection were low.

Figure 1. Variety of ID Diagnoses made by e-consults



#### CONCLUSIONS

- Mortality rates following e-consults appear to be comparable to those previously reported for in-person ID care<sup>1,2</sup>.
- In the absence of in-person ID physicians, ID e-consults may be a reasonable substitute.
- Further study is required to compare performance of ID e-consults to in-person ID consults.

#### REFERENCES

- <sup>1</sup>Tande AJ, Berbari EF, Ramar P. et al. Association of a Remotely Offered Infectious Diseases eConsult Service with Improved Clinical Outcomes. Open Forum Infectious Diseases. 2020;7(1), ofaa003 https://doi.org/10.1093/ofid/ofaa003
- <sup>2</sup>Schmitt S, McQuillen DP, Nahass R et al. Infectious Diseases Specialty Intervention is Associated with Decreased Mortality and Lower Healthcare Costs. Clin Infect Dis. 2014;58(1):22-8.